

# West Park

West Park Health Centre | 103 Pelham Road, St. Catharines | (905) 688-1031 |



## Celebrating November

### **Diwali**

*November 4*

### **Family Council**

*November 6 at 1 p.m.*

### **World Chili Day**

*November 6*

### **Remembrance Day**

*November 11*

### **Laughter Yoga with Kathryn Kimmins**

*November 5<sup>th</sup> and 26<sup>th</sup> at 2 p.m.*

### **Resident's Council**

*November 15 at 2 p.m.*

## Christmas Snowflake Bazaar

Our annual Christmas Snowflake Bazaar is always a hit with our residents, staff, and family members.

This year, we are calling on our families and friends to donate to our raffle table. All funds raised benefit West Park Resident's Council. This year, Resident's Council has generously decided to spend the proceeds of this year's fundraising initiatives to purchase Christmas presents for all residents at West Park!

Your donations will help us make Christmas extra bright for our residents!

## Bake Sale is Coming in December

*Calling all Bakers (or Costco shoppers)!!*

Our residents are really getting excited for our bake sale! \$20 fills a really large box of goodies. But we need your support! We are looking for bakers (or shoppers) to help us fill our bake-sale table.

We will prepackage our bake goodies in pre-packaged professional food containers, which will be sold at our table. All proceeds will fund Resident Council's present drive.

If you are interested in donating to our Raffle or to the Bake Sale, please email Irene Carter at [icarter@southbridgecare.ca](mailto:icarter@southbridgecare.ca) to find out how you can join the fun!

## Ministry of Health updates Annual Inspection Program

The Ministry Minister of Long-Term Care, Rod Phillips, held a press conference on October 26<sup>th</sup>, to announce the government's plan to double the amount of inspection staff by fall of 2022, and to launch an updated annual proactive inspections program in addition to the current risk-based program of responding to complaints and critical incidents.

The program takes a resident-centered approach by allowing for direct discussion with residents, to focus on their care needs as well as the home's program and services. The results from proactive inspections will help the government determine where the sector can benefit from additional resources, including guidance material and best practices.

## Resident and Family Satisfaction Survey now open

West Park Health Centre is very interested in receiving comments and suggestions on how improvements can be made. The annual survey for residents and their families and representatives gives everyone the opportunity to provide a rating based on their experiences, priorities, and preference.

While the pandemic affected our operations, there was a lot of good that happened last year. Positive feedback from residents and family members, about the care and services provided, is the best indicator of quality that the Home and its employees can receive.

Resident and Family Satisfaction Surveys are open from October 25<sup>th</sup> - December 3<sup>rd</sup>, 2021

You can find the survey at this link:

Family - [https://survey.alchemer-ca.com/s3/50128892/Extendicare-Assist-Home-Family-Satisfaction-Survey-2021](https://survey.alchemer.ca.com/s3/50128892/Extendicare-Assist-Home-Family-Satisfaction-Survey-2021)

Resident - [https://survey.alchemer-ca.com/s3/50128888/Extendicare-Assist-Resident-Satisfaction-Survey-2021](https://survey.alchemer.ca.com/s3/50128888/Extendicare-Assist-Resident-Satisfaction-Survey-2021)

## Flu Vaccine Update

West Park Health Centre is promoting the flu vaccination for all staff and residents, in addition to the COVID-19 vaccination.

Our Flu clinic will take place on **November 4<sup>th</sup>** and is open to all residents and staff.

## COVID-19 Vaccination Update

Staff members of West Park Health Centre are now fully immunized against COVID-19, in keeping with the Ministry of Health Directive and our Southbridge Care policies.

## November Birthdays



Happy birthday to our November babies!

Madeline Roth – Nov 8  
Martha Deeker – Nov. 11  
Roseanne Butski – Nov. 14  
Hillary Rawlins – Nov 20  
Evelina Zinni – Nov 20  
John Johnstone – Nov 23  
James Sheppard – Nov 30

