

Home Name:	West Park
Home Specific Emergency Preparedness Plan	
Every licensee of a long-term care home shall ensure that the emergency plans for the home are recorded in writing.	
Last Reviewed:	6/25/2026

Assistance			
FLTCA	The home has consulted with entities that may be involved in or provide emergency services in the area where the home is located including, without being limited to, community agencies, health service providers as defined in the Connecting Care Act, 2019, partner facilities and resources that will be involved in responding to the emergency, and keep a record of the consultation;	103 Pelham Road, St. Catharines ON, Canada, L2S1S9 - Cross streets: Kent St. & Whitworth St. Land line: (905) 688-1031 CALL 911 First For IMMEDIATE ASSISTANCE FROM FIRST RESPONDERS Police - Fire - Ambulance - Police non urgent line: (905) 688-4111 Dr. Fiona Halliday (Medical Director): (289) 407-2125 Dr. Kahlon (Attending Physician): Nurse Practitioner Nevine Bekhit: 416-464-1004	Home For
1	911 FIRST	Coordinates: Latitude 43.14091° or 43° 8' 27" north and Longitude -79.25056° or 79° 15' 2" west	
2	On Call Manager	CALL: 289-990-3715 to initiate additional supports. Executive Director to initiate Fan Out List	
3	The POLICY provides step by step procedures for all Emergency Situations	Emergency Preparedness and Response Manual, the Binder is RED	
4	First On Scene	First on scene to pull specific incident policy and check list from the manual. Hard Copy of POLICY Manuals are located At the first and second floor nursing stations	
5	MOHLTC HOT LINE NOTIFICATION 1-855-819-0879 Received information to be provided to ED who will share with Internal and External Response teams as per policy.	Executive Director Work Cell Kennedy Clapp - 289-990-3715 Director of Care Work Cell Amanda Perry - 519-387-3136 Regional Director Kaitlin Pierson - 226-755-3181 Regional Nursing Consultant Cindy Britton 416-557-2299 Southbridge Care VP of Long Term Care and Retirement Andrea Loft 289 244 2297 Southbridge Care VP of Operational Quality and Excellence Judy Plummer 647 539 3953 Public Health Pamela Loft 905-688-8248 ext. 7558 Medical Director Dr. Fiona Halliday 289-407-2125 Hospital LHSC (905) 378-4647 Public Health Medical Director Dr. Samir Patel	
6	Other community agencies and health service providers	EXAMPLES 1 Fire Monitoring: 905 688 8880 2 Fire department: 905 684 4311 3 Hydro: 905 984 8961 4 Poison Control: 1-800-268-9017 5 Troy Fire: (905) 945-8769	
	Hazards And Risk The home will ensure that hazards and risks that may give rise to an emergency impacting the home are identified and assessed, whether the hazards and risks arise within the home or in the surrounding vicinity or community.	HIRA is Completed and Posted in the home (Yes or No): Yes If no, complete and the document is normally posted on the Occupational Health and Safety Bulletin Board Consultation with Resident related to hazards and risks has taken place: January 2025 (Planned July 2026)	
7	Emergency Plans and Policy The home has emergency plans provide for dealing with emergencies, including, without being limited to the following: Outbreaks of a communicable disease, outbreaks of a disease of public health significance, epidemics and pandemics - Pandemic Plan Fire - Code Red Violent outbursts - Code White Bomb threats - Code Black Medical emergencies - Code Blue Chemical spills - Code Brown Situations involving a missing resident - Code Yellow Loss of one or more essential services, this includes hydro, communication, telephone, call bells, et al. Every licensee of a LTC home shall ensure that the home has access to reliable communications equipment, including for the purpose of obtaining emergency assistance, at all times including in the event of a power outage. - Code Grey Evacuation - Code Green Hostage Situation - Code Purple Active Assailant - Code Silver Natural disasters and extreme weather events - Code Orange Floods - Code Orange Boil water advisories - Code Orange Gas Leak - Code Orange Community Disasters - Code Orange	Pandemic Plan has been educated and practiced, February 2026 Code Red has been educated and practiced, Monthly, 3x per month fire drills Code White has been educated and practiced, April 2026 Code Black has been educated and practiced, March 2026 Code Blue has been educated and practiced, September 2025 Code Brown has been educated and practiced, October 2025 Code Yellow has been educated and practiced, February 2026 Code Grey has been educated and practiced, May 2026 Code Green has been educated and practiced, January 2026 Code Purple has been educated and practiced, November 2025 Code Silver has been educated and practiced, November 2025 Code Orange has been educated and practiced, April 2026	
8	Review Requirements Planned evacuations must take place at least once every three years, and licensees must keep a record of the test and any changes made to improve the plan In the event that an emergency happens, plans are to be evaluated and updated within 30 days of the event. CIS for the event would be required. Note Outbreaks would include the Debriefing Document. Entrance Binder Is Completed and reviewed Contingency Staffing Plan is Completed	12-Sep-25 1. CIS IS Completed Febuary 2026 2. Home Specific Emergency Plan has been review following an event February 2026 1. Completed: May 2026 2. Most recent review: May 2026 1. Completed: May 2026 2. Most recent review: May 2026	